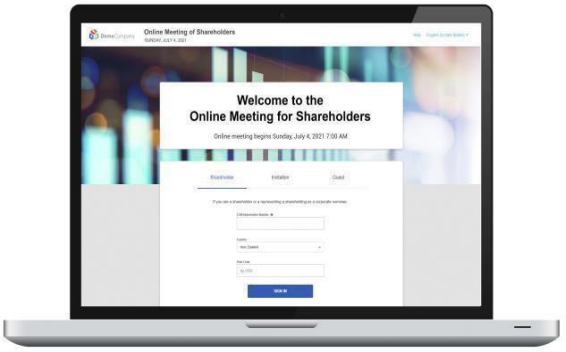
VIRTUAL MEETING GUIDE

How to participate and attend Santam Limited's General Meeting online, on 02 December 2026

Our virtual General Meeting ("the meeting") to approve the Scheme of Arrangement provides you with the opportunity to participate online, using your smartphone, tablet or computer.

As a shareholder, you will be able to view a live webcast of the meeting, ask questions and submit your votes in real time.

You will need the latest versions of Chrome, Safari, Edge or Firefox.
For this reason, kindly ensure that your browser is compatible.



Please visit https://meetnow.global/za

Access

- ✓ You can access the online meeting at https://meetnow.global/za
- ✓ Kindly select the applicable meeting from the drop-down option.
- ✓ Click "***Join Meeting Now".***

IF YOU ARE A SHAREHOLDER:

- ✓ Select '***Invitation'*** on the login screen and enter the applicable information included in the email that you have received from noreply@computershare.com
- ✓ Accept the Terms and Conditions and click ***"Continue"***

IF YOU ARE A GUEST:

- ✓ Select "***Guest"*** on the login screen.
- ✓ As a guest, you will be prompted to complete all the relevant fields – i.e. including your title, first name, last name and email address.
- ✓ Please note, guests will not be able to ask questions or vote at the meeting.

IF YOU ARE A PROXY HOLDER:

- ✓ You will receive an email invitation the day before the meeting to access the online meeting platform.
- ✓ Please click on the link in the email invitation received from noreply@computershare.com to access the meeting.

Contact

- ✓ If you have any issues or difficulty with accessing the website, you are welcome to email proxy@computershare.co.za.
- ✓ Alternatively, you can contact Computershare at:
  Tel.: +27 (011) 370 5000

Navigation

- ✓ When successfully authenticated, the home screen will be displayed online.
- ✓ You can watch the webcast, vote, ask questions and view the meeting materials in the "Documents" folder.
- ✓ The image highlighted in **blue** indicates the active page.
- ✓ The webcast will appear and begin automatically once the virtual meeting has started.

Voting

- ✓ The resolutions will be put forward once voting is declared "open" by the Chair.
- ✓ Once the voting has opened, the resolution and voting options will appear on your screen.
- ✓ To vote, simply select your voting direction from the options shown on screen.
- ✓ You can vote for all resolutions at once, or by each resolution.
- ✓ Your vote has been cast, when a green tick [√] appears.
- ✓ To change your vote, kindly select "***Change Your Vote".***

Q&A

- ✓ Any eligible Shareholder and/or Proxy attending the virtual meeting remotely, is eligible to ask a question at the meeting.
- ✓ Please select the ***"Q&A"*** tab and type your question into the box at the bottom of the screen and press ***"Send".***