

# Santammer News

## Thank you

As we reflect on 2023, we've all been tested in some way or another, but also inspired to shift the dial, adapt and adjust to accomplish positive change. During 2023, Santam remained anchored in providing world class service and providing unique benefits to our clients.

[Read more](#)

## Shielding your haven: A comprehensive guide to home and car safety

You may be going away on a break, but Santam isn't. Here are some useful reminders on how you can safeguard against risks to prevent the theft of your car or in your home while enjoying the festive season.

[Read more](#)

## Tips to enjoy the summer weather to the fullest

South Africa has areas prone to natural weather disasters, and we encourage our policyholders to ensure that they are adequately covered against risk or damage.

[Read more](#)

## Safety measures to prepare for the fire season

The fire season is upon us once again with significant weather-related catastrophes continuously increasing over the years. As South Africa's largest short-term insurer, in partnership with other insurers, Santam continues to contribute to communities by sponsoring resources towards protecting fire-prone areas against fire and other natural hazards.

[Read more](#)

## Pay less on your premium with SmartPark™

Working hybrid or remotely has now become a norm for most of us, and with that we know that you are driving less more than ever. This means if you spend less time on the road, you can spend less on your premium with SmartPark™, saving you up to 20% on your premium, if you drive less than 15 000 km per year.

[Read more](#)

## Santam connects YOU with our qualified service providers

Santam recently launched SmartProtect™, a digital platform available on the Santam Client Portal that enables you to access the pre-loaded details of our qualified and vetted suppliers available in your geographic location with their different products and service offerings.

[Read more](#)

## Tips to protect and insure your home against power surges

South Africa has experienced the impact of load shedding which has caused significant disruptions in power supply with the frequent switching on and off of electricity supply, and the risk of power surge that can damage your electronic items has increased.

[Read more](#)

## Self-service options



For your policy schedule, confirmation of cover, and border letter, simply reach out to us on our WhatsApp line [0860102001](tel:0860102001).



For a more comprehensive overview of your insurance information, please use your Client App and Client Portal on [www.santam.co.za](http://www.santam.co.za) for convenient access to your policy information.

[Read more](#)



Please take note of our contact centre operation hours during the festive season.



22 December:	<b>08:00 to 16:30</b>
25 December:	<b>Closed</b>
26 December:	<b>Closed</b>
29 December:	<b>08:00 to 16:30</b>
1 January 2024:	<b>Closed</b>

Please note that these times do not apply to the SOS emergency services contact centre, which remains available to you **24/7** on **0860 505 911**.

We would like to wish you a happy festive season!

