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YEARS



Dear Valued Service Provider

We are very pleased that our country has returned to lockdown level 1. Economic activity is still subdued, but we believe it will improve gradually. We also understand that some suppliers are still severely affected by the impact of the nationwide lockdown announced last year. Although Santam has seen a slight increase in claims volumes over recent months, they are still not comparable to 2019 volumes.

In line with Santam's commitment last year that R50 million would be set aside to provide Covid relief to qualifying QSE and EME suppliers, we will continue to provide payment relief through forfeiting settlement discounts and processing earlier payments on valid invoices until the end of April 2021. Unfortunately, we will not be able to extend payment relief beyond this date. However, the health and safety of all our clients and suppliers are of paramount importance and we will continue to subsidise the sanitisation of motor vehicles due for repairs or glass fitment until the end of June 2021.

Santam will be guided by health and safety protocols as prescribed by the national government and we will review the continued support for sanitation accordingly.

Stay safe and stay healthy.

Regards

Ebrahim Asmal

EXECUTIVE: GROUP SOURCING AND TRANSFORMATION